



Important Notice: Introduction of Credit Card Surcharge with Net15 Waiver

Dear ATL Courier Customer,

I hope this message finds you well.

I'm writing to inform you of an upcoming change regarding payment methods. Effective May 1, 2024, ATL Courier will be implementing a surcharge of 2.5% on payments made via credit card. It's important to note that this amount is less than what we are being charged by our processing company. By sharing this expense, we aim to ensure fairness in our pricing structure. However, I'm pleased to share that we are offering an exception to this surcharge for customers who opt to pay within NET15 terms.

As Chief Financial Officer, it's essential for me to maintain transparency regarding our financial operations. Over recent years, we've observed a significant increase in the fees associated with credit card transactions. These fees, imposed by credit card companies and financial institutions, have steadily risen and now necessitate adjustments to ensure our continued financial stability.

We understand that changes to payment processes may impact your preferences, and we apologize for any inconvenience this may cause. However, please be assured that we remain committed to providing you with multiple payment options to accommodate your needs.

If you have any questions or concerns about this change or require assistance with alternative payment methods, please feel free to contact me directly at gcross@atlcourier.com or 770-734-1610.

Your continued support and understanding are greatly appreciated as we navigate these adjustments together. Thank you for choosing ATL Courier, and we look forward to continuing to serve you with excellence.

Warm regards,

Garry S Cross

Chief Financial Officer

ATL Courier